

## dock.net's Broadband: Speed – Dependability – Value

dock.net provides a variety of broadband Internet connections in 44 U.S. States. Our broadband products include: ADSL, SDSL and T1s.

Broadband connections are provided over the telephone lines in various regions. We deliver our Internet service (IP) over lines we lease from the telephone provider in your area. Pricing and available speeds are dependent on the facilities available on the infrastructure at your location.

### **ADSL, Fast , Economical**

Ideal for cost conscience small business and home office, ADSL is delivered over standard phone lines and is capable of high downloads and limited upload speeds. This is the most popular form of DSL for small businesses and home users.

### **SDSL - Mission Critical DSL**

With T1 speeds for half the price, SDSL is capable of higher upload speeds than ADSL and is a more reliable premium solution with higher level of service guarantee. Great for VoIP and Virtual Private Networks, any application where you send large amounts of data to the Internet.

### **T1 - Ultimate Reliability**

Many customers ask us why they should choose a T1 for their business



when DSL is so much cheaper. Good question. Here are some reasons a T1 may be a better choice for you:

### **Wider Availability:**

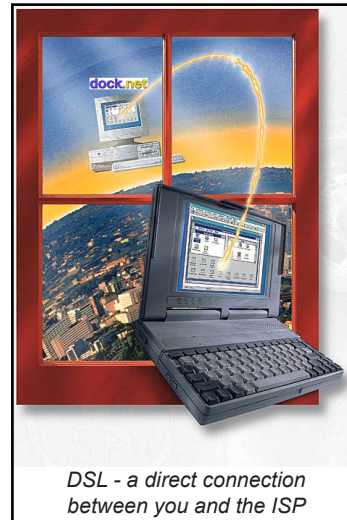
SDSL and ADSL availability is dependant on your location. Whether can get DSL and the speeds you can get depend on how far you are from the nearest telco central office. Some areas can't DSL at all. We can get you a T1 almost anywhere .

**Faster Telco Response Times:** All ISPs deliver there service over the local telephone infastructure, or the "last mile," which is owned by the ILECs (local telephone companies). So, when a broadband line goes down because of local line problems, the telephone company is dispatched to fix the problem. ADSL is not considered by the phone companies as a "premium" service, so ADSL is not afforded premium response times. SDSL and T1s are premium services, with typical response times of 4 hours, as opposed to 24 to 48 hours for ADSL.

**Higher Reliability:** Traditional high-end business connection. Delivered over two wire pairs, rather than 1 (SDSL and ADSL) and beefier telco equipment and routers.

### **Why Our DSL is Better**

Granted, the phone companies sell a basic level of DSL for a ridiculously low price—that is if you don't need a real business-level broadband service. If you do, the price more-than-doubles. The telco low-price offerings are stripped down, crippled in several ways to restrict what applications you can run. All of dock.net's DSL products are business ready. We don't charge



*DSL - a direct connection between you and the ISP*

extra, no matter how you use the connection.

### **Static Verses Dynamic IP**

The phone companies' cheapo service is sold configured with a highly restrictive feature: dynamic IPs Dynamic IP addressing means that your Internet address changes frequently. What this means to you is that your Internet

connection is a moving target, making VPNs or computer remote control sessions, such as PCAnywhere and Microsoft Terminal Server, difficult at best, often impossible.

### **dock.net's Network is not Oversold**

The telephone companies have millions of customers—to them you are just one more. Losing you means nothing. A replacement is being signed up as you cancel. But the primary detriment to being one in several million is that you are sharing network resources with so many other customers. Frankly, it's crowded. Tech Support, mail servers, routers—every part of the service is overloaded.

In addition, our support staff has instant access to all of our servers and routers. When you call telco tech support, you can be sure that the technician is thousands of miles from where your connection terminates. You can also be sure that the technician will not have access to the equipment—he or she will have to open a trouble ticket, transfer it to a queue and let it sit there until somebody in yet another part of the country picks it up. He or she will then diagnose the problem, then pass the findings on to yet another technician in yet another part of the country... You get the picture.

## dock.net Service Areas and Pricing

**ADSL:** (right) Ideal for cost conscious small business and home office, ADSL is delivered over standard phone lines and is capable of high downloads and limited upload speeds. This is the most popular form of DSL for small businesses and home users.

*For information on our VoIP/  
Broadband bundles, visit our  
website at: [www.dock.net](http://www.dock.net)*

**SDSL:** (below) Capable of higher upload speeds than ADSL and is a more reliable premium solution with higher level of service guarantee. Great for VoIP and Virtual Private Networks.

ADSL Speed	Line Provider	# of IPs	Email Boxes	Equipment Fee	Setup Fee	Cost Per Month
768/128	Verizon*	1	5	\$0	\$0	\$24.95
Up to 6.0/768	Covad	0	5	\$0 <sup>++</sup>	\$0	\$39.95
1.5/384	AT&T**	1	10	\$0	\$0	\$34.95
1.5/384	Verizon*	1	10	\$0	\$0	\$44.95
1.5/768	Covad	1 <sup>+</sup>	10	\$0 <sup>++</sup>	\$99	\$59.95
3.0/512	AT&T**	8	20	\$0	\$0	\$49.95
3.0/768	Verizon*	8	20	\$0	\$0	\$54.95
3.0/768	Covad	1 <sup>+</sup>	20	\$0 <sup>++</sup>	\$99	\$79.95
6.0/512	AT&T**	8	20	\$0	\$0	\$74.95
6.0/768	Covad	1 <sup>+</sup>	20	\$0 <sup>++</sup>	\$99	\$69.95
7.1/768	Verizon*	8	20	\$0	\$0	\$129.95

\*Available only in Southern California Verizon coverage areas.  
\*\*Available only in Southern California AT&T coverage areas.  
<sup>++</sup>With rebate.  
<sup>+</sup>\$10 for additional 8 IPs, with 5 usable.

ADSL customers are entitled to discounts on other dock.net services, such as domain hosting for \$10 and savings on VoIP/Broadband bundles. Additional IPs in Verizon and AT&T areas are \$5 each or \$10 for 8, 8 usable.

SDSL Speed	Line Provider	# of IPs	Email Boxes	Equipment Fee	Setup Fee	Cost Per Month
144/144Kpbs	Covad	8 <sup>**</sup>	10	\$0 <sup>++</sup>	\$0	\$129.95
192/192Kpbs	Covad Verizon*	8 <sup>**</sup> 2	10	\$0 <sup>++</sup> \$0	\$0	\$119.95 \$139.95
384/384Kpbs	Covad Verizon*	8 <sup>**</sup> 4	20	\$0 <sup>++</sup> \$0	\$0	\$129.95 \$159.95
768/768Kpbs	Covad Verizon*	8 <sup>**</sup> 8	20	\$0 <sup>++</sup> \$0	\$0	\$149.95 \$199.95
1.1/1.1Mbps	Covad Verizon*	8 <sup>**</sup> 16	20	\$0 <sup>++</sup> \$0	\$0	\$209.95 \$249.95
1.5/1.5MKbs	Covad Verizon*	8 <sup>**</sup> 16	20	\$0 <sup>++</sup> \$0	\$0	\$259.95 \$299.95

\*Available only in Southern California Verizon coverage areas.  
<sup>\*\*</sup>8 IPs, 5 usable. Additional IPs available.  
<sup>++</sup>With rebate.  
<sup>+</sup>\$10 for additional 8 IPs, with 5 usable.

SDSL customers are entitled to discounts on other dock.net services, such as domain hosting for \$10 and savings on VoIP/Broadband bundles. Additional IPs in Verizon and AT&T areas are \$5 each or \$10 for 8, 8 usable.

**T1s:** (below) are delivered over twice the copper lines and beefier equipment than DSL. They also are available in many locations where DSL is not. They also have little to no downtime.

T1 Speed	Line Provider	# of IPs	Email Boxes	Equipment Fee	Setup Fee	Cost Per Month
384/384Kpbs	Covad Verizon*	8 <sup>**</sup> 8	20	\$0 <sup>++</sup> \$0	\$0	\$359.95 \$349.95
768/768Kpbs	Covad Verizon*	8 <sup>**</sup> 16	20	\$0 <sup>++</sup> \$0	\$0	\$459.95 \$449.95
1.5/1.5MKbs	Covad Verizon*	8 <sup>**</sup> 32	20	\$0 <sup>++</sup> \$0	\$0	\$479.95 \$499.95

\*Available only in Southern California Verizon coverage areas.  
<sup>\*\*</sup>8 IPs, 5 usable. Additional Ips available.  
<sup>++</sup>With rebate.  
<sup>+</sup>\$10 for additional 8 IPs, with 5 usable.

SDSL customers are entitled to discounts on other dock.net services, such as domain hosting for \$10 and savings on VoIP/Broadband bundles. Additional IPs in Verizon and AT&T areas are \$5 each or \$10 for 8, 8 usable.

**Visit**  
[www.dock.net](http://www.dock.net)

**or email**  
[sales@dock.net](mailto:sales@dock.net)

**or call**  
888-362-6622